

Emergency Contacts

GAS

If you suspect or have a gas leak, call the National Grid Emergency Number: **0800 111 999**

Lines are operated 24 hours a day all year round. You will be asked the following information, ensuring that the engineer is sent to the right location (the address and postcode are particularly important):

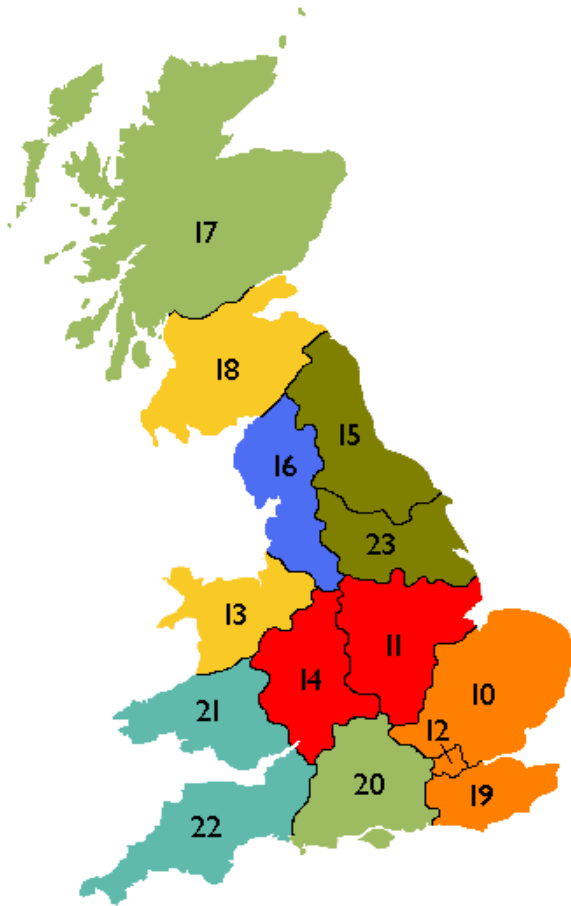
- The address/location of the suspected gas escape or gas emergency
- How many people are at the property where the smell is most noticeable?
- How long the smell has been noticeable?
- Is the smell coming from the cellar/basement?
- Are any neighbours affected?
- Your name and phone number
- Any special circumstances or access information

Gas safety advice:

- Open doors and windows
- Turn the gas off at the meter, unless the meter is located in the cellar/basement
- Avoid the use of any naked flames or electrical switches

ELECTRICITY

In the event of a power cut, you should call your local network distributor. Locate your network operator from the map and match to the area number from the table for the telephone number. You should keep this number handy, for when required.



AREA	AREA NAME	DISTRIBUTOR	TELEPHONE
10	Eastern England	EDF Energy Networks	0800 783 8838
11	East Midlands	Central Networks	0800 056 8090
12	London	EDF Energy Networks	0800 028 0247
13	Manweb	SP Energy Networks	0845 272 2424
14	West Midlands	Central Networks	0800 328 1111
15	North East Electric	CE Electric	0800 668 877
16	North West	United Utilities	0800 195 4141
17	North Scotland	SSE Power Distribution	0800 300 999
18	South Scotland	SP Energy Networks	0845 272 7999
19	South East England	EDF Energy Networks	0800 783 8866
20	Southern England	SSE Power Distribution	08457 708090
21	South Wales	Western Power Distribution	0800 052 0400
22	South West England	Western Power Distribution	0800 365 900
23	Yorkshire	CE Electric	0800 375 675